



FTC Investor Services Inc.

# How to Read Your Statement

## Designed with you in mind

Your account statement provides detailed and up-to-date information about your investment with Franklin Templeton through FTC Investor Services Inc. Here's how to read each section:

**Your Account Statement**  
 Period: January XX, 20XX to Month XX, 20XX Page 1 of 7

FTC Investor Services Inc. Account Type: Non-Registered  
 Account Number: 1234567  
 Your Adviser: FTC Investor Services Inc.  
 Phone: (866) 310-5522

**1 Your Account Overview**

	CURRENT PERIOD		SINCE INCEPTION	
	CDNS	US\$	CDNS	US\$
Opening value of your account	25,000.00	XX,000	XX,000	XX,000
Plus Deposits	60,000.00	XX,000	XX,000	XX,000
Less Withdrawals	60,490.79	XX,000	XX,000	XX,000
Less Fees	XXXX.00	XX,000	XX,000	XX,000
Change in value of your investments	18,660.19	XX,000	XX,000	XX,000
<b>Value of your investments on</b>	<b>\$43,169.40</b>	<b>XX,000</b>	<b>XX,000</b>	<b>XX,000</b>
<b>Cash distributions<sup>1</sup></b>	<b>\$0.00</b>	<b>XX,000</b>	<b>XX,000</b>	<b>XX,000</b>

**2**

1. This data was used in the inception date when an account was opened before May 28, 1997 (i.e., 1997, 2001, 2003, 2004).  
 2. This figure represents the total distributions received in cash and/or reinvested amounts to an account or fund. Cash distributions may include capital gains, interest income, dividends, return of capital and/or any reinvested amounts to an account or fund.

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 Calgary, Alberta, Canada T2P 3W9 Toronto, Ontario, Canada M5H 3J4  
 ftrinvest@ftc.ca  
 ftrinvest@investor.ftc.ca

## Page 1

### 1 Your Account Overview

A summary of your account activity that shows how much money you've invested so far as well as the current value of your investments.

The first page of your statement shows the date you opened your account, the account type, and contact information. If you hold in a registered plan, we also display the names of every person you've designated as your beneficiary.

### 2 Reminders / Alerts

At the end of this section, we include a message area to communicate timely reminders and information to you.

**Your Account Statement**  
 Period: January XX, 20XX to Month XX, 20XX Page 2 of 7

FTC Investor Services Inc. Account Type: Non-Registered  
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**3 Your Investment Performance**

**4 Investment Mix**

Asset Class: Cash-Fundamental (XX%), Cash (XX%), Cash-Global (XX%), Cash-International (XX%)  
 Geographic Region: Canada (XX%), US (XX%), International (XX%), Emerging Markets (XX%)

**5 Your Annualized Personal Rate of Return**

Your Account Overall	Year-to-Date	1-Yr	3-Yr	5-Yr	10-Yr	Since Account Inception
Your annualized personal rate of return	X.X%	X.X%	X.X%	X.X%	X.X%	X.X%

Your Current Account Holdings	Year-to-Date	1-Yr	3-Yr	5-Yr	10-Yr	Since Account Inception
FTI Quo Balanced Income CC PruFA DSC	9.9%	9.9%	4.6%	8.4%	—	4.1%
FTI Quo Balanced Income CC PruFA FE	9.9%	9.9%	4.6%	8.4%	—	4.1%
FTI Quo Divers Income PruFD DSC	5.9%	5.9%	5.3%	7.3%	4.9%	5.4%
FTI Quo Divers Income PruFD FE	5.9%	5.9%	5.3%	7.3%	4.9%	5.4%

The dollar-weighted rate of return of your account and that of each holding reflects the size and timing of your purchases, redemptions, switches or dividend distributions after charges that have occurred within your account. Charges could include amounts you pay for advice, transaction or other account-related charges, but do not include income tax. Returns for one year or less are not annualized. You can use this information to help track your account performance. Visit [www.franklintempleton.ca/returns](http://www.franklintempleton.ca/returns) for the historical performance of any Franklin Templeton mutual funds.

## Page 2

### 3 Your Investment Performance

This section provides an illustration of the key elements of your account overview, giving you a clearer picture of how your investments with Franklin Templeton through FTC Investor Services Inc. have performed.

### 4 Your Investment Mix

This section provides a breakdown of how your account holdings are diversified by asset class and geography.

### 5 Your Annualized Personal Rate of Return

This section provides a comprehensive breakdown of your investments' performance. It shows your personal dollar-weighted rate of return for every fund you hold as well as your account as a whole. All personal rates of return reflect the date you made your first purchase.

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## 6 Your Account Details

This section captures your account balance details and average cost basis of your units/shares. In addition to summarizing your holdings, it also shows unrealized gains or losses per each listed investment. If you hold both Canadian and U.S. dollar funds you will see two separate tables, giving you a clearer picture of your account holdings.

## 7 Your Transaction Details

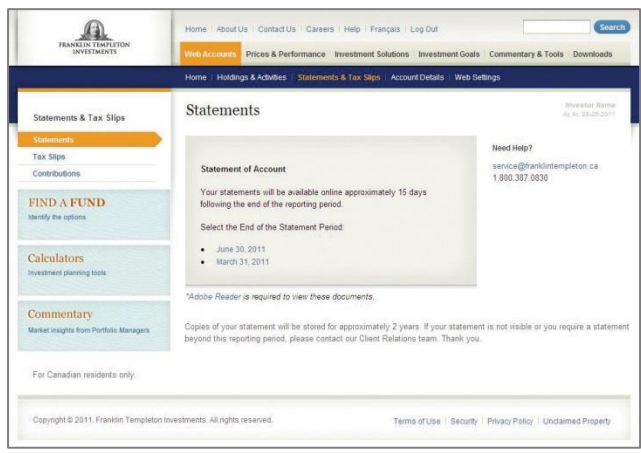
This section shows all activity in your account within a given period. This includes all purchases, redemptions, transfers, distributions, and any other transaction that may be specific to the type of funds you hold.

## Tax Return Information

This section will no longer appear on year-end statements for non-registered accounts. This information will now be provided as a separate **T5008 tax slip** which will be sent a few weeks after your year-end statement. If your account type is registered, this section will include a Distribution Summary, listing all of the distributions you received for the year.

## You Can Also View Your Account Statement Online

- It's easy to access your statements online.
1. Call us at our affiliate Franklin Templeton at **1 (800) 387-0830** to register for secure access to franklintempleton.ca.
  2. Once registered and logged in to your account, select the statements and tax slips in the top navigation bar.
- Try out this service today.



We hope you found this overview of your account statement helpful. We appreciate your business and are committed to providing you with the comprehensive information you and FTC Investor Services Inc. need to make the best decisions possible on your investments. If you have any questions, please contact your FTC ISI Investment Fund Specialist at **1-866-310-5522**.



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